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Technical Manual


M503 **Wheelchair Scale**

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1. PRECAUTIONS

	 WARNING
	DISCONNECT ALL POWER TO THIS UNIT BEFORE INSTALLING, CLEANING, OR SERVICING. FAILURE TO DO SO COULD RESULT IN BODILY HARM OR DAMAGE THE UNIT.

 CAUTION
<ul style="list-style-type: none">• Permit only qualified persons to service the instrument• Before connecting or disconnecting any components, remove the power.• Failure to observe these precautions bodily harm or damage to or destruction of the equipment.

- Follow the instructions in the instructions for use.
- Keep the operating instructions and the declaration of conformity in a safe place.
- Never leave the old man seat on the scale unsupervised.
- Ensure that the scale is standing firmly on a smooth, level surface.
- Do not drop the scale or subject it to violent shocks.
- When using the scale with a mains unit, ensure that the supply cable is routed in such a way as to exclude any type of tripping hazard.
- Use only the type of battery stated.
- Have scale serviced and re-calibrated on a regular basis.
- Have repairs carried out only by authorized persons.

2. INTRODUCTION

- The M503 series wheelchair scales, that amplifies signals from a load cell, converts it to digital data and displays it as a mass value.
- It is accurate, fast and versatile series of general purpose balances with % weighing functions and accumulation.
- All models with ECTAC(Class III) and conform 93/42/EC directive.
- Materials used according to REACH directive.
- Safe and comfortable wheelchair weighing scales
- Users can choose to put the meter location by themselves
- Ramp foldable, when folded out with low distance to the floor.
- Optional RS-232 interface, can connect computer and printer.

3. SPECIFICATION

3.1 Specifications

Model	M503-300k
Maximum Capacity	300kg/660lb
Readability	0.1kg/0.2lb
Resolution	1/3,000
Tare range	-249.9kg
Minimum Capacity	2kg/4lb
Linearity \pm	0.2kg/0.4lb

Common Specifications	
Interface	RS-232 Output Optional
Stabilisation Time	2 Seconds typical
Operating Temperature	0°C - 40°C / 32°F - 104°F
Power supply (external)	12V/500mA AC power adapter or 2000mAh Ni-MH batteries (optional, size AA)
Calibration	Automatic External
Calibration as per Directive 90/384/EEC	Class III medical approval
Medical product as per Directive 93/42/EEC	Class I
ADC	Σ - Δ
Display	25 mm high 6 digits LCD with auto backlight and loading bar graph
Housing	Aluminium platform, ABS plastic indicator
Gross weight	85kg

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4. INSTALLATION

Unpacking

Carefully take the balance out of its package, make it sure its not damaged and all accessories are included.

- Remove the weighing scale from the carton.
- Remove the protective covering. Store the packaging and to use if you need to transport the scale later.
- Inspect the scale and terminal for damage.
- Make sure all components are included

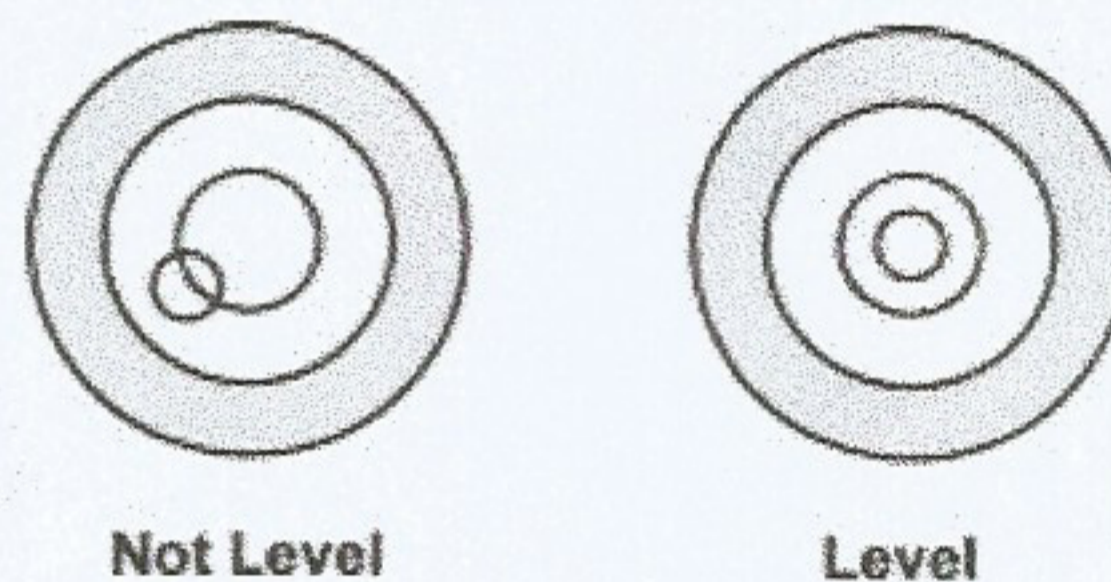
Accessories,

1. Balance
2. Adaptor
3. Product manual

Level Adjusting

Place the scale on a table.

Check the water mark. If, bubble is not centre adjust the leveling feet until reach centre. Check the level when you change the location.

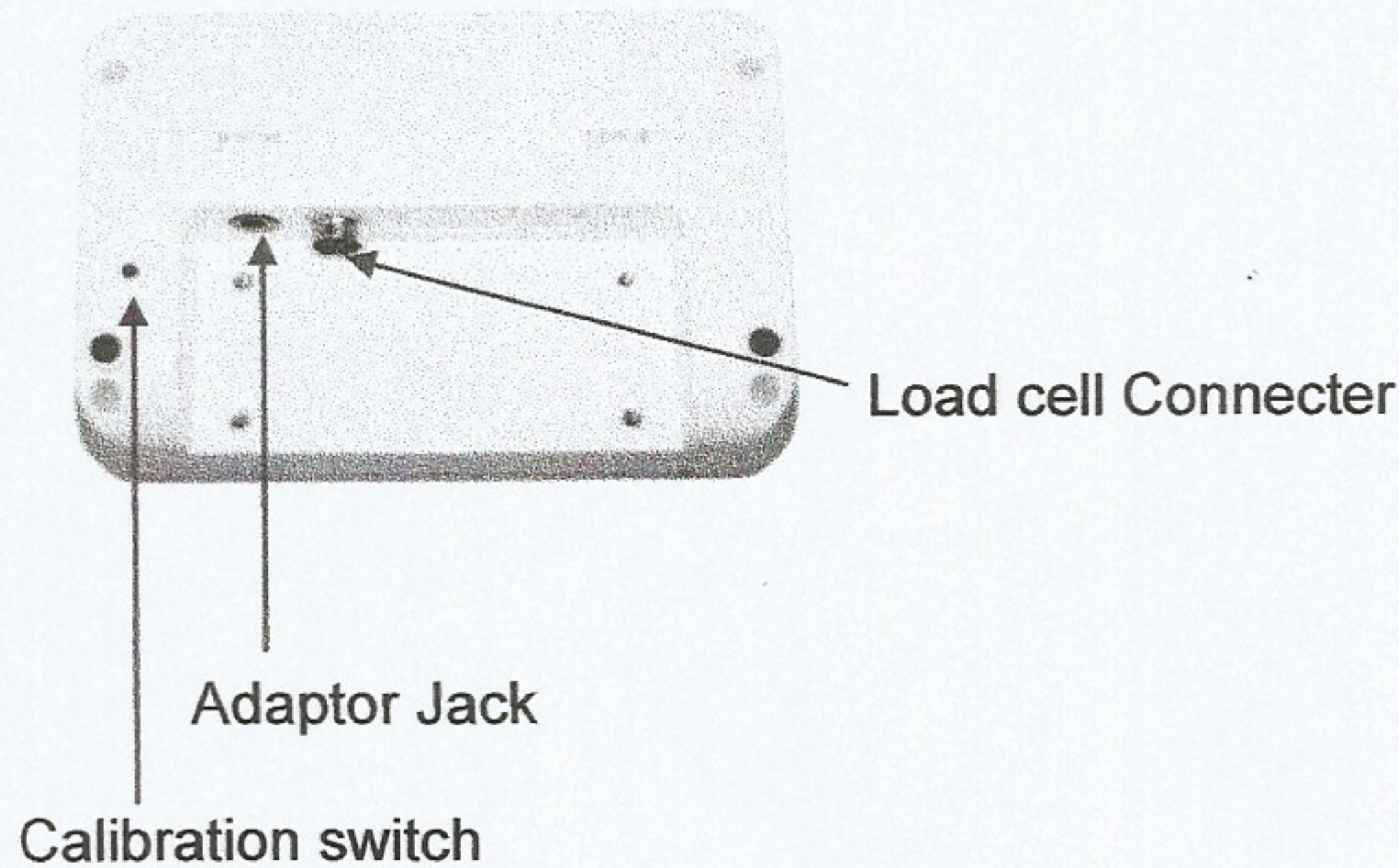


Charging Battery

- To charge the battery insert the adaptor pin to jack, jack is locating rear side of the scale. Adaptor simply plug into the mains power. The scale no needs to be turned on.
- The battery should be charged for 12 hours for full capacity.
- In the display there is an indicator show the status of battery charging. When the scale is plugged into the mains power the internal battery will be recharged. If the indicator off, the battery has a full charge. If it is on, the battery is nearly discharged and if yellow, the battery is being charged.
- Do not use any other type of power adaptor than the one supplied with the scale.
- Verify that the AC power socket outlet is properly protected.

Note: Please charge the battery before using the scale for the first time

Installation

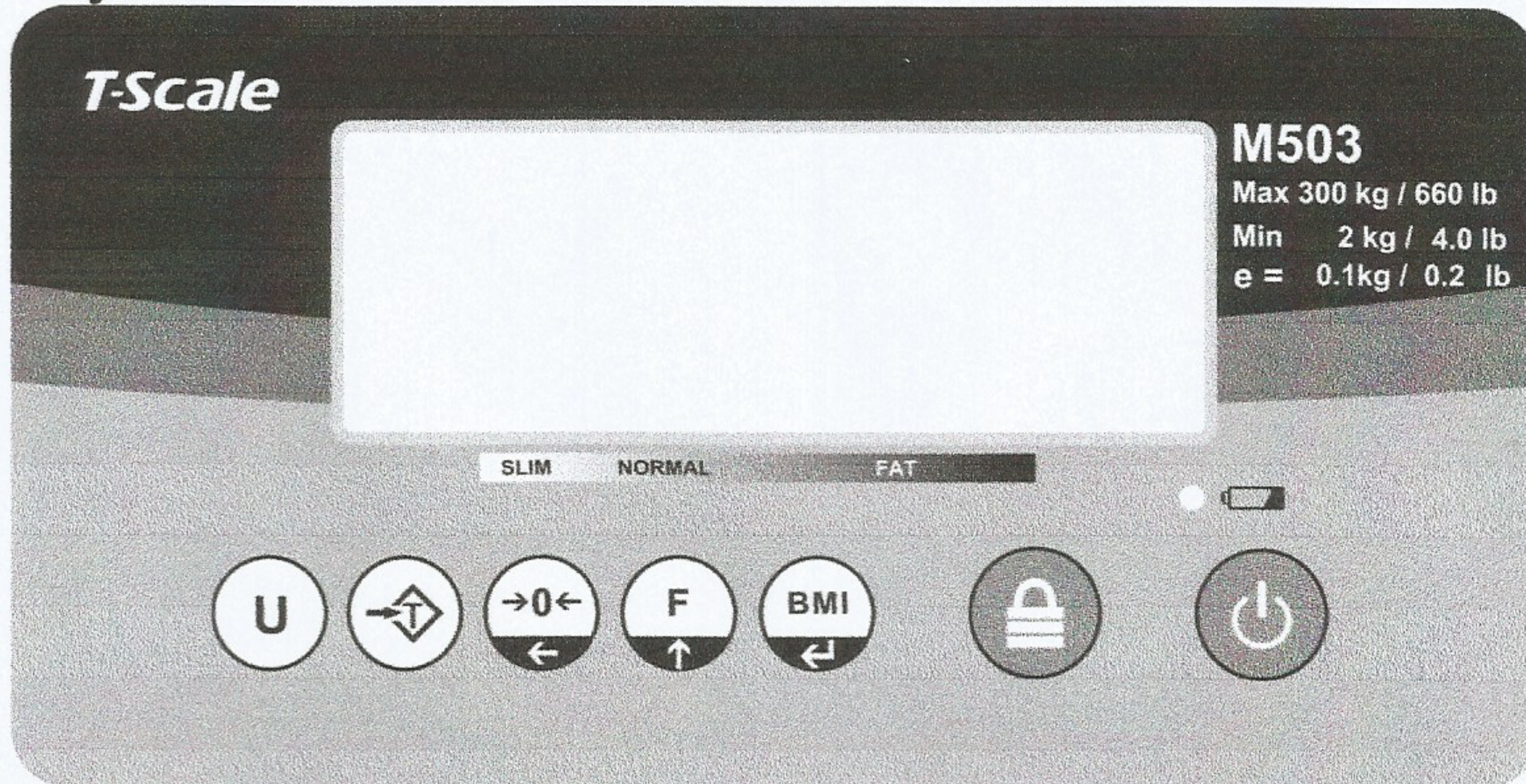





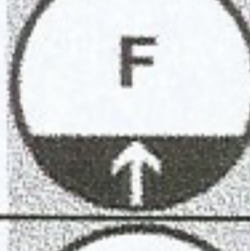
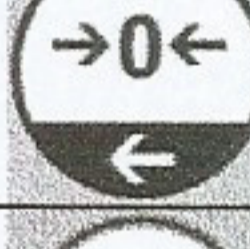
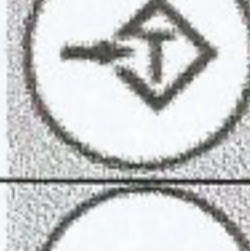

- Place the scale on a table.
- Connect the adaptor pin in to the scale adaptor jack. Adaptor jack is locating, rear side of the scale.
- Adaptor connects into your AC power socket. Pluggable equipment must be installed near an easily accessible socket outlet with a protective ground/ earth contact.
- Display will be show the version number and will be starting self checking.
- After self checking, display will be come to normal weighing mode.
- **Warm-up time of 15 minutes stabilizes the measured values after switching on.**
- Calibrate with exact calibration weights, minimum 1/3 of the scale capacity want to use for calibration. For calibration see details in parameter.

Then you can start your operation

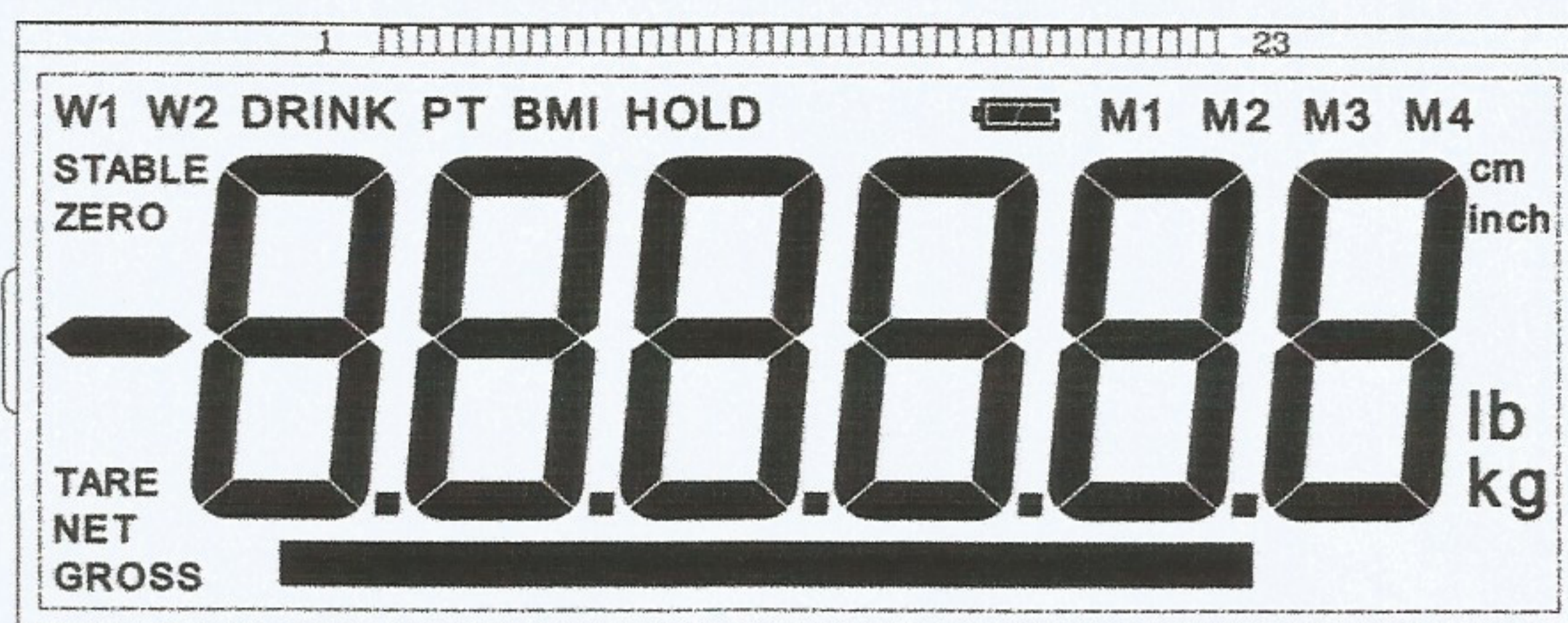
5. DESCRIPTION



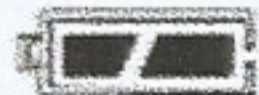
Key Board



	Turns the scale power On / Off
	Set to hold mode
	Set to BMI mode
	Enter into the menu
	Sets display to Zero
	Subtracts weight of container
	Change unit: kg / lb

Display



DISPLAY	FUNCTION
STABLE	Indicator for Display stability
ZERO	Indicator for Zero display
TARE	Indicator for Tare display
NET	Indicator for Net weight
GROSS	Indicator for Gross weight
Cm/inch	Indicator for measuring units
Lb/kg	Indicator for weight units
	Indicator for Charging status of battery Voltage has dropped
	Low Voltage
	Fully Charged

6. OPERATION

Initial Start-up

Warm-up time of 15 minutes stabilizes the measured values after switching on.


6.1 Power ON/OFF

Switch on the scale by pressing . The display is switched on and the self test is started.


If you want to switch off press the key again.



6.2 Zero

Environmental conditions can lead to the balance exactly zero in spite of the pan not taking any strain. However, you can set the display of

your balance to zero any time by pressing  key and therefore ensure that the weighing starts at zero.

6.3 Tare

The weight of any container can be tared by pressing  key so that with subsequent weighing the net weight of the object being weighed is always displayed.


- Load weight on the pan.
- Press  key. Zero is displayed, and tare is subtracted.
- Remove weight from the platform. Tared weight is displayed. It can set only one tare value. It can display with a minus value.
- Press  key. Zero is displayed, tare weight is cleared.

6.4 Change unit





In weighing condition, you can press  to change the unit: kg / lb.

If you want to change the unit of height measurement, please set it in parameter *F5 SEU*. (page 13)

6.4 Precision*10


If you want to see more accurate weight value, press and hold  for 2 seconds, display will show one more decimal place, the last digit will twink for 5 seconds, then it will go back to normal weighing value automatically.

6.5 BMI function

Press  key on the weighing mode, display will show the last height "xxxxxx", use  key turn last digit, and press  key to increase the value, press  key confirm it, display will enter into the BMI mode, "BMI" indicator will be show, people stand on the platform display will show the BMI graphics bar and BMI value.

Press  key, it will turn back to weighing mode.


6.6 Hold function

Press  before load at the pan, so HOLD is active now. "Hold " and "---" appeared at the display.

After put load at the pan no indication until a stable non-zero weights is detected. During this period "----" is indicated. (no indication of unstable value). You will hear an acoustic beep, when stable weight (>20d) is detected.

It will show calculated HOLD-value with small "HOLD" in display.

After unloading the pan the value is indicated for 10 Seconds. After that normal weight displaying is resumed.

Pressing , while the HOLD-function is active, will cancel the HOLD-function.

In hold function, you can't do ZERO and TARE operation.


7. PARAMETERS

Enter the Menu


- Turn on the scale. Press  key display will show

F 1 OFF

Choose the Menu




- Press , it can choose menu block or options one by one.

Enter the Selected Menu


- Press , it can confirm which will be shown displayed.

Enter in to TECH

Note: Before enter the tech menu, press calibration switch, which is locating below the scale

- When display showed *P 1 n*, press   and  keys to enter the function

Escape from the Menu












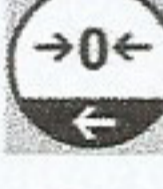

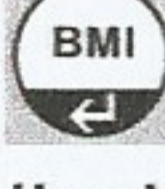

- Press  key, it can escape from the menu to weighing mode.

Parameter Block

Menu	Sub Menu	Description
<i>F 1 OFF</i>	<i>OFF</i> <i>01/31/51 15/30</i>	To set the auto close the scale time.
<i>F2 Coñ</i>	Select first RS 232 or USB	
	<i>P Prt</i>	By pressing Print key , weighing value will be added to the memory and print the print out
	<i>P Cont</i>	Send data continuous
	<i>P AUto</i>	Automatic accumulation. Individual weighing values are automatically

		added
	<i>P ASK</i>	ASK mode Command R: read data Command T: Tare Command Z: Zero
	<i>WireELE</i>	Wireless (optional)
	<i>P Cont2</i>	Send data another continuous mode.
<i>F3 bt</i>	<i>BL on</i>	Set the backlight always on.
	<i>BL off</i>	Set the backlight always off.
	<i>BL AU</i>	Set the backlight automatic on.
<i>F4 Str</i>	<i>Str on</i>	Multi tare operation turn on
	<i>Str off</i>	Multi tare operation turn off
<i>tCH</i>	<i>P in</i>	Enter the password
<i>P 1 SPd</i>	Set the display speed(7.5/15/30/60)	
<i>P 2 CAL</i>	Normal Calibration	
<i>P 3 Pro</i>	<i>tr 1</i>	To modify the calibration.
	<i>CoUnt</i>	To show the scale internal count
	<i>rESEt</i>	Reset the scale
	<i>SEtGrA</i>	Set the gravity value

8. CALIBRATION

- Turn on the scale.
- Press  key during normal weighing, display will show "F I OFF"
- Press  key until display will show "LECH"
- Press  key to confirm display will show "P in "
- Press  key,  and  keys, display will show "P I SPd"
- Press  key, display show "P2 CAL"
- press  key, Display will show "dESC", press  key several times until display show "CAL", press  key into calibration, display will show "UnLoAd",
- When scale get stable, Press  key, display will show the calibration value, you can change the value by pressing  and  key, then press  key to confirm.
- display will show "LoAd"
- Place the calibration weight on the platform, press  key after stable, display will show "PASS".
- Calibration will be finished, scale will start self test.

After three times, scale will be calibrate automatically and will start self test.
 Note: Incase display will show any error message or incorrect measurement, repeat the calibration again.

9. BATTERY OPERATION

The Medical Scales can be operated from the battery if desired. The battery life is approximately 70 hours.

When the battery needs charging a symbol on the weight display will turn on. The battery should be charged when the symbol is on. The scale will still operate for about several minutes after which it will automatically switch off to protect the battery.

To charge the battery simply plug into the mains power. The scale does not need to be turned on.



The battery should be charged for 12 hours for full capacity.


Just under the quantity display is an LED to indicate the status of battery charging. When the scale is plugged into the mains power the internal battery will be charged. If the LED is green the battery has a full charge. If it is Red the battery is nearly discharged and yellow indicates the battery is being charged.

As the battery is used it may fail to hold a full charge. If the battery life becomes unacceptable then contact your distributor.

Note: useless battery should be recycled, not throw away as household refuse.

10. MAINTENANCE

	 WARNING
	DISCONNECT ALL POWER TO THIS UNIT BEFORE INSTALLING, CLEANING, OR SERVICING. FAILURE TO DO SO COULD RESULT IN BODILY HARM OR DAMAGE THE UNIT.

 CAUTION
<ul style="list-style-type: none">• Permit only qualified persons to service the instrument• Before connecting or disconnecting any components, remove the power.• Failure to observe these precautions bodily harm or damage to or destruction of the equipment.

10.1. General

If the scale does not operate properly, find out the problem as possible. Determine whether the problem is constant or alternate. Be aware that problems can be caused by mechanical or electrical influences.

Check the following.


- Water
- Corrosive materials
- Vibrations or temperature or wind
- Physical damage

Check the scale cables for damage, and check all connections and connectors for any loose contact or incorrect connection

Cleaning

- Disconnect the power before cleaning.
- Use a cloth with mild suds and light cleaning agents.
- Make sure that fluid not able to get into the device.
- Use a clean and soft cloth for rub off.

10.2. Error Codes

Error Code	Description	POSSIBLE CAUSES
Err 4	Exceed manual zero range (pressing )	<ul style="list-style-type: none"> • Goods on the platform • Overload, when zeroing the scale. • Improper calibration • Load cell problem • PCB problem
Err 6	A/D Count out of the range	<ul style="list-style-type: none"> • Platform not installed • Load cell problem • PCB problem
Err 19	Exceed Auto Zero range When switch on the scale	<ul style="list-style-type: none"> • Goods on the platform • Improper calibration • Load cell problem • PCB problem

10.3. Determine the Problem

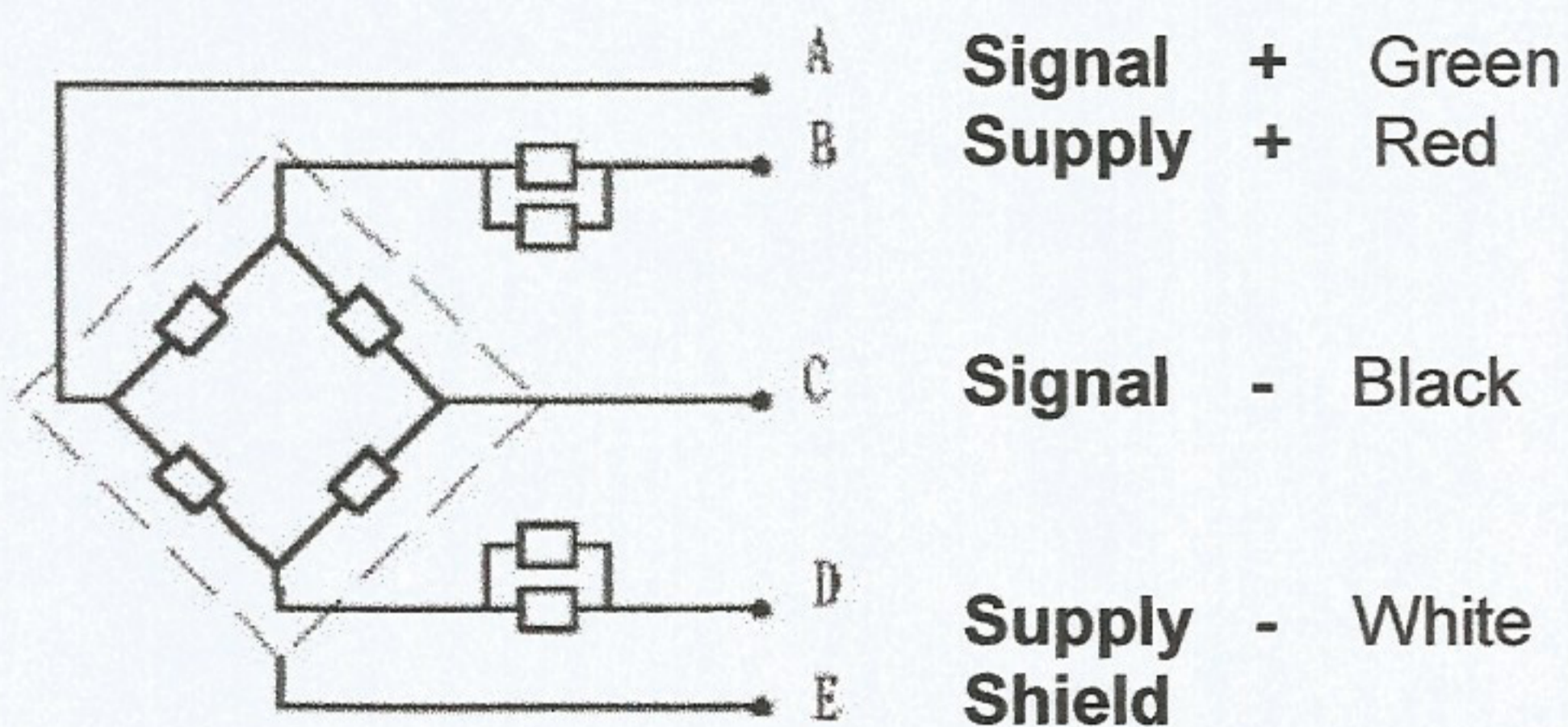
Determine whether the problem is in the PCB or the Load Cell

- Remove power from the system, and disconnect the load cell connection from the PCB
 - Connect the PCB to a load cell simulator
 - Reapply power and test the PCB
 - If problem goes away, its source is probably in the Load cell. Check the wiring, connector, load cell and mechanical components of the load cell.
- If problem persists, its source is probably in the PCB. Check the PCB voltages, connectors, cables and function programs

10.4. Check the Load cell

- Remove power from the system, and disconnect the PCB from the Load cell
- Check the moisture, or foreign material inside.
- Make sure all leads are connected and correctly.
- Check load cell for proper input and output resistances

Load Cell Connections



Measuring Points	Resistance
Red (+ Exc) to White (-Exc)	420 \pm 20 Ω
Green (+Sig) to Black (-Sig)	350 Ω \pm 5 Ω

10.5. Check PCB Voltages

If the problem is in the PCB, use a multimeter to check the following voltages

10.5.1 AC Power

Check the AC power socket out put voltage.

- Voltage must be a -20% and +10% of the normal AC voltage.

10.5.2 Adaptor Voltage

Check the adaptor output cable connector voltage

- Voltage must be minimum 9VDC and maximum 15VDC

10.5.3 PCB Input Voltage

Check the PCB input power connector voltage

- Voltage must be minimum 9VDC in to the pin AD+

10.5.4 Check Battery Voltage and Charging Voltage

1. Check the Battery Voltage,

- Voltage must be minimum 6VDC. If below the 6VDC connect the adaptor for charging
- The battery voltage below the 5.5VDC, replace the battery and install new 6V/3.4Ah battery.

2. Check the Battery Charging Voltage;

- Remove the battery connection terminals (Red and Black) from the battery.
- Connect the power and turn on the scale
- Voltage into the terminal minimum 6.5VDC

10.6 Trouble Shooting

Problems	Possible cause	Common Solutions
Display is blank. No self test	Mains power is turned off. Power supply faulty or not plugged. Internal battery is not charged. On/Off switch problem	Check power is getting inside the scale and on/off switch is working. Verify the voltages, which is on the power labels.
Blank display after self test	Pan not installed. Unstable weight, load cell damaged	Check the pans are installed correctly. Try to turning on again.
OL or -----	Maximum capacity exceeded. Load cell or mechanics damaged. Power supply faulty	Check the platform is installed correctly. Try to turn on the scale again. Do the calibration again
----- or NULL displayed	Weight is on the platform is below permissible limit. Pan not installed correctly. Power supply faulty. Load cell or mechanism faulty	Check the platform is installed correctly. Try to turn on the scale again. Do the calibration again

Display is unstable	Goods touching somewhere. Air variation or any vibrations. Temperature changed . Load cell or connections faulty. Power supply faulty	Check the scale is in acceptable location. Check the connectors and load cell. Check the power supply and battery
Weight value incorrect	Calibration error. Platform of load cell touching somewhere. Wrong weighing unit	Use accurate weight for to do the calibration Check the pan and load cell is installed proper and touching. Check the parameter settings. Check the load cell and connectors
Can not use full capacity	Over load protection stoppers or transport locks are not removed. Parameters are set incorrectly. AD problem. Load cell or mechanism damaged	Check the stoppers and locks under the platform. Check the weighing unit and parameter settings. Check the load cell.
Platform Corner Weight different	Over load protection stoppers or transport locks are not removed. Load cell or mechanism damaged	Check the stoppers and locks under the platform. Use accurate weight for to do the calibration Check the load cell.
Battery not charging	Mains voltage problem Charging circuit problem Battery Problem	Check the mains and adaptor. Check the battery. Check the charging circuit

11. DISPOSAL

Disposing of the device



Do not dispose of the device in domestic waste. The device must be disposed of properly as electronic waste. Follow the national regulations which apply in your case. For further information, contact our service department at: service@taiwanscale.com

Batteries

Do not throw used batteries away in domestic waste. Dispose of batteries at collection points in the vicinity. When buying new batteries, select those low in harmful substances and containing no mercury (Hg), cadmium (Cd) or lead (Pb).

12. WARRANTY

A two-year warranty from date of delivery applies to defects attributable to poor materials or workmanship. All moveable parts batteries, cables, mains units, rechargeable batteries etc. are excluded. Defects which come under warranty will be made good for the customer at no charge on production of the receipt. No further claims can be entertained. The costs of transport in both directions will be borne by the customer should the equipment be located anywhere other than the customer's premises. In the event of transport damage, claims under warranty can be honoured only if the complete original packaging was used for any transport and the scale secured and attached in that packaging just as it was when originally packed. All the packaging should therefore be retained.

A claim under warranty will not be honoured if the equipment is opened by persons not expressly authorised by T-scale to do so. We would ask our customers abroad to contact their local sales agent in the event of a warranty matter.