

TWP series



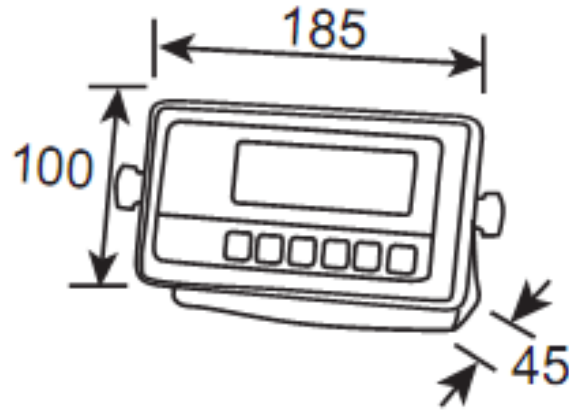
Weighing Indicator Service Manual

 **Totalcomp**
Scales & Components
the weigh you want... *today!*

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1. SPECIFICATIONS



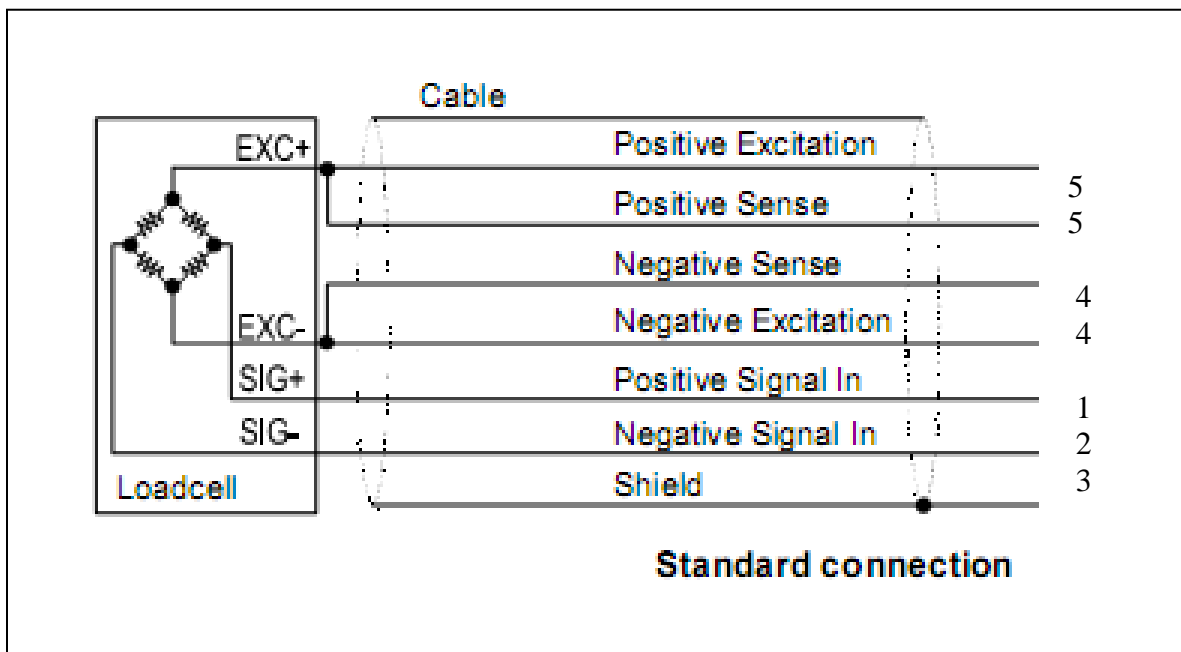
Model	TWP
Resolution	1/30,000
Indicator housing	ABS Plastic
Stabilisation Time	1 Seconds typical
Operating Temperature	0°C ~ +40°C / 32°F - 104°F
Power supply (external)	AC Adaptor (12V/500mA) / Ni-MH battery (1.2V/1200mAh x 6)
Calibration	Automatic External
Display	6 digits 22mm LCD display, attached backlight
Interface	RS-232 Output Optional
Zero range	0mV~5mV
Signal input range	0~15mV
ADC	Sigma delta
Internal counts	600,000
ADC update	Max 60 times /second
Load cell drive voltage	Max 5V/150mA

2. INSTALLATION AND PRECAUTION

- The weighing indicator is a precision electronic instrument. Handle it carefully.
- Don't install the scale in direct sunlight.
- Avoid sudden temperature changes, vibration, wind and water.
- Avoid sudden and jerky acceleration of the load.
- Avoid heavy RF noise.
- Keep the indicator clean.

Load Cell Connection

- Connect the load cell cables to the terminal as shown below.
- The load cell drive voltage is 5 VDC, between positive excitation and negative excitation.




Power Operation

Power is supplied through the external mains adaptor (9 VDC / 800mA). The mains supply voltage should be the same as local voltage.

Battery Operation

- To charge the battery insert the adaptor pin to jack. Adaptor simply plug into the mains power. The scale no needs to be turned on.
- The battery should be charged at least 12 hours for full capacity.
- 10 hours before switching off automatically for protect the battery.
- Do not use any other type of power adaptor than the one supplied with the TWP.
- Verify that the AC power socket outlet is properly protected.
- The symbol status of the battery

Battery voltage has dropped 

Low voltage 

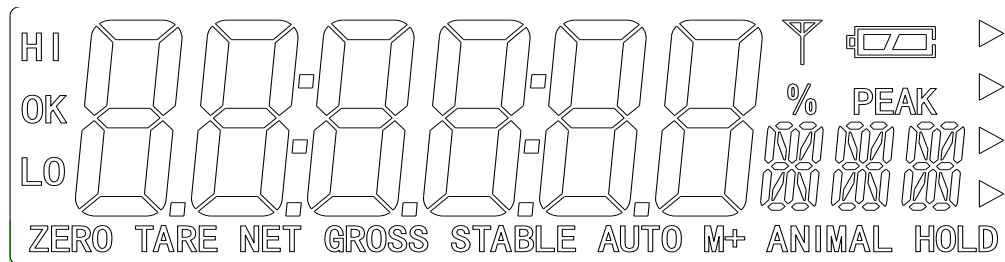
Fully charged 


3. NAME AND FUNCTIONS







Overall View



Display



DISPLAY	FUNCTION
HI OK LOW	Check weighing
ZERO	Indicator for Zero display
TARE	Indicator for Tare display
GROSS	Indicator for Gross weight
NET	Indicator for Net weight
STABLE	Indicator for Display stability
AUTO	Indicator for Auto Accumulation
M+	Indicator for Accumulation
ANIMAL	Indicator for Animal Weighing Mode
HOLD	Indicator for Hold/ Lock
	Indicator for Charging status of battery.


KEY	FUNCTION
	Turn the power On/ Off
	Used to reset to Zero. In setting mode can use to confirm entry
	Used to recording tare values and change the value from gross value to net value. Insetting mode can use to increase the value and scroll forward in menu.
	When the scale has been tare and display is in gross or net mode. When using the settings mode, can use to move active digits right.
	For print the results, to the PC or printer using the optional RS-232 interface. It also adds the value to the accumulation memory if the accumulation function is not automatic. When using the settings mode, can use to move active digits left.
	Switch to unit weight. In setting mode, escape back to menu/ weighing mode.

4. OPERATIONS

Initial Start – Up:

Warm-up time of 15 minutes stabilizes the measured values after switching on.


1. Power ON/OFF:

Switch on the balance by pressing  key.


The display is switched on and the test is started and if want to switched off, press again the key.



2. Zero

Environmental conditions can lead to the balance exactly zero in spite of the platform not taking any strain. However, you can set the display of

your balance to zero any time by pressing  key and therefore ensure that the weighing starts at zero.

3. Tare

The weight of any container can be tared by pressing  button so that with subsequent weighing the net weight of the object being weighed is always displayed.

- Load weight on the platform.
- Press  key. Zero is displayed, and tare is subtracted.
- Remove weight on the platform. Tare weight is displayed. It can set only one tare value. It can display with a minus value.
- Press G/N to change between gross weight and net weight.
- To clear the tare value, remove the load and press  key. Zero is displayed, tare weight is cleared.

4. Sample weighing

- Place goods to be weighed on the platform.
- Wait few seconds for stability display.
- Read the result.
- Avoid overloading. When display appears “o!” reduce the load or unload.

5. Check Weighing

It can set an upper or lower limit when weighing with the limits range. During the limit controls dividing the unit will indicate whether a value upper or lower limits with an alarm sound . For details see the parameter F3 oFF.

- **Check mode 1:** No beep sound in the limits. Function turned off.
- **Check mode 2:** When the weight is between the limits. OK will shown and beep will be sounded.
- **Check mode 3:** When the weight is out of the limits, the beep will sound and OK will shown.

6. Enter to Menu

In the weighing mode, press **UNIT** and **PRINT M+** together.

Display will be appear **F0 H-L**

7. Set limits

Press **ZERO** to enter the function.

Press **TARE** key to select the limit.

Display will appear **Set Lo**

Press **ZERO** key to enter, press **G/N** key to move active digits.

Press **TARE** to change the value. After enter the value press **ZERO** to sure.

Press **UNIT** to escape.

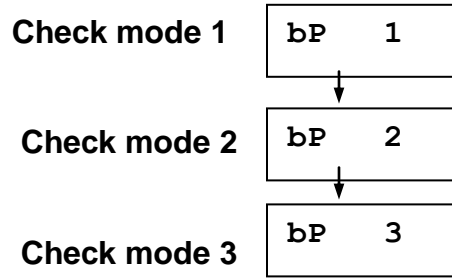
8. Set check weighing mode.

After entering the settings mode,

Press **TARE** until display will be appear **F3 oFF**

Press **ZERO** key to enter, press **TARE** until display show **bEEP**

Press **ZERO** key to enter, press



Select desired setting by pressing **TARE** and press **ZERO** key to confirm, press **UNIT** to escape.

Note: The load weight must greater than 20 scale divisions for the check weighing operations.

To disable the check weighing function, enter zero into both limits.

9. Accumulation

Accumulation

- Place the goods on the platform to be weigh

Wait few seconds for display stable, then press **PRINT M+**. The value will be saved and printed (if the printer is connected).

Display will be appear **ACC 1** this display will appear two seconds only.

Remove the load and wait few seconds for display return to zero.

- Place the second goods on the platform.


Wait few seconds for display stable. Then press **PRINT M+**. The value will be saved.

Followed by the total number of weight will be displayed **ACC 2**


It can continue the process until the maximum capacity or value.

Note: When you change the weighing unit this saved values will be clear.



Accumulated Total

Manually, the scale can be set to accumulation by pressing  , when an optional printer is connected. See details in **F4 Prt.**

Memory Recall

When display of Zero, you can see the number of weighing and total weight by pressing  , display will be shown for two seconds.

Delete the Memory

When display of Zero, you can see the number of weighing and total weight by pressing  , display will be shown for two seconds. Press  during this display. The memory data are deleted and display will be shown

ACC 0

10. Accumulation Automatically

In this function the individual weighing values are automatically added into the memory. No need to press any keys.

For this function, set to parameter **F4 Prt and** select **P Auto.**

After select this function, display indicator AUTO will be shown.

- Place the goods on the platform to be weighed
After the stable, will be follow beep sound twice.
- Unload the goods, the weighing value will be saved automatically and will be follow beep sound once.

It can continue the process until the maximum capacity or value.

11. Animal Weighing

TWP can use for vibrate loads.

For this function, set to parameter **P4 CHk** to **ModE 2**

After select this function, display indicator ANIMAL will be shown.

- Bring the load on to the platform.
- When the load few seconds get stable, the reading will be locked for few seconds and will be follow beep.
- It can add or remove loads also update the weighing locked values.

12. Peak Hold

TWP can operate peak hold function, maximum reading will be hold and will update automatically when add goods.

For this function, select parameter **P4 CHk** to **ModE 4**

In the normal weighing mode press **TARE** and **ZERO** key together to turn on Peak hold operations, display will be indicate HOLD.

If want to turn off peak function, press **TARE** and **ZERO** key together again

5. PARAMETER

KEYS OPERATIONS INTO THE MENU

Enter the menu

- In weighing mode, press **UNIT** key and **PRINT M+** key together.

Select the menu

- Press **TARE** , it can change the menu block one by one.
- Using increase the digit.

Enter the selected menu

- Press **ZERO** , it can confirm, which will be shown displayed.


Change the digit

- Press **G/N** , it can change the active digit.

Return to weighing mode


- Press **UNIT** , exit from the menu.

PARAMETER BLOCK

Menu	Sub-Menu	Description	
F0 H-L Weighing with set limits	SET Lo	Lower limit value	
	SET Hi	Upper limit value.	
F1 toL	to CLr	Clear the accumulation memory with out printout	
	to P-C	Print the total accumulation memory and clear the total memory	
	to Prt	Print the total accumulation and keep all the memory.	
F2 Unt	G	Weighing units	
	Lb		
	Oz		
	Tj		
	hJ		
F3 off	Bl	E1 on	Display of back light on
		E1 au	Display of back light on automatically
		E1 off	Display of back light off
	beep	Bp 1	Beep sound off during the check weighing
		Bp 2	Beeper will be sounded with in the check weighing limits
		Bp 3	Beeper will be sounded above the check weighing limits
P4 prt	RS 232 mode		
	P prt	By pressing  , weighing value will be added to the memory and print the print out	
	P cont	Send data continuous	
	Seire	Also send data continuous	
	Ask	Bi- direction , through PC Commands R= Send, T= Tare, Z= Zero	
	P cnt 2	No documented	
	P stab	Send data of stable weighing values	
	P auto	Automatic accumulation. Individual weighing values are automatically added	
	Set BAUD rate		
	After setting the RS 232 mode, display will be shown current baud rate b XXX . Avail able baud rate: b600, b1200, b2400,		

	b4800 and b9600 If necessary change the baud rate by pressing TARE and enter by pressing ZERO	
	Set print out format If enter settings p prt , p auto , p cont and connected optional printer	
	Pr X	Print format
	Lab X	Print format
	Cont 1	Only for p cont only N.A
	Cont 2	
	Cont 3	
	Set printer type	
	Ty-tp	Ticket printer
	Ty 711	N.A
	Lp 50	Label printer
	When using printer, it can select accumulation On /Off	
	Acc on	Printer will be print and weighing data will be save into memory
	Acc off	Printer will be print and accumulation turn off
prog	pin	Enter the programming and calibration menus by using password

PROGRAM PARAMETERS

	Sub Menu	Description	
P1 ref	A2n 0	0.5d	Auto zero point settings
		1d	
		2d	
		4d	
	0 – auto	P1 0	Zero setting range. When the display is turn on the scale is set to zero
		P1 2	
		P1 5	
		P1 10	
		P1 20	
		P1 50	
	0 – range	P 2 2	Manually zero setting range, by pressing 
		P 2 5	
		P 2 10	
		P 2 20	
		P 2 50	
		P 2 100	
	Speed	S 7.5	
		S 15	
		S 30	
S 60			
P 2 cal	Deci	C 0	Decimal point settings
		C 0.0	
		C 0.00	
		C 0.000	
		C0.0000	
	Inc	1	Increment settings
		2	
		5	
		10	
		20	
		50	
	Cap	00000	Enter the scale capacity
	cal	Linear	Linear calibration
nonlin		Normal calibration	
P3 pro	Tri	This display will be show XXXXX. For trimming the load cells, showing primary weight. You can calculate new rate by this formula: $N2=N1+N1 \times [(K2-K1) \div K2]$ N1: primary rate, N2: new rate, K1: calibrate weight, K2: display weight	
	Count	This display will show XXXXX for indicating the internal counts.	

	Reset	Factory default settings
	gra	Set the local gravity
P4 chk	Mode 1	Normal weighing mode. (check weighing, accumulation)
	Mode 2	Animal weighing mode. (scale can lock reading, when little unstable)
	Mode 3	This is a subtraction scale (print out “-“ weight)
	Mode 4	Peak Hold mode. (Scale can hold maximum reading)

6. RS-232 OUTPUT

TWP series scales can take out data through RS 232 output.

Specifications:

RS-232 output of weighing data
 Code : ASCII
 Data bits : 8 data bits
 Parity : No Parity
 Baud rate : 600bps to 9600bps selectable

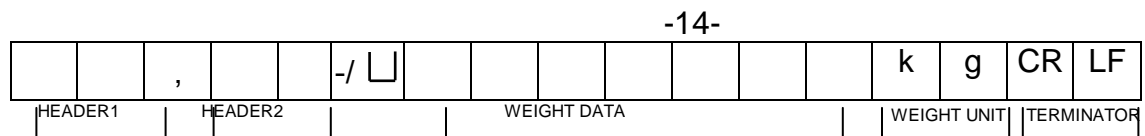
Connector:

Pin 2: Input
 Pin 3: Out put
 Pin 5: Signal Ground

Continuously output protocol

Weighing mode.

Con1:



HEADER1: ST=STABLE , US=UNSTABLE

HEADER2: NT=NET , GS=GROSS

Con2:

Header0	Header1	Header2	Header3	Weight1	Weight2	Weight3	Weight4	Weight5	Weight6	Tare1	Tare2	Tare3	Tare4	Tare5	Tare6	Terminator1	Terminator2
---------	---------	---------	---------	---------	---------	---------	---------	---------	---------	-------	-------	-------	-------	-------	-------	-------------	-------------

Header0=02H

Header1 follow decimal point

Decimal point=0, header1=22H

Decimal point=1, header1=23H

Decimal point=2, header1=24H

Decimal point=3, header1=25H

Decimal point=4, header1=26H

Header2 follow weigh status, default value=20H

If in net mode (tare value not 0), header2=header2|01H

If gross weight “-“, header2=header2|02H

If overload or gross weight “-“, header2=header2|04H

If unstable, header2=header2|08H

If weighing unit=kg, header2=header2|10H

Header3 follow weighing unit

If weighing unit=g, header3=21H

If weighing unit=oz, header3=23H

Weight1~weight6: weighing data

Tare1~tare6: tare value

Terminator1: 0DH

Terminator2: 0AH

Con3:

Header0	Header1	Weight1	Weight2	Weight3	Weight4	Weight5	Weight6	Weight7	Unit1	Unit2	Status	Terminator1	Terminator2
---------	---------	---------	---------	---------	---------	---------	---------	---------	-------	-------	--------	-------------	-------------

Header0=01H

Header1 follow weight “+” or “-“

When weight “+“, header1=“+“, when weight “-“, header=“-“

Weight1~weight7: weight data (include decimal point)

Unit1~unit2: weight unit

Status: when stable, status=0, when unstable, status=1

Terminator1: 0DH

Terminator2: 0AH

7. CALIBRATION

- In weighing mode, press **UNIT** key and **PRINT M+** key together. Fo h-1
- Press **TARE** continuous until display will be shown. prog
- Press **ZERO** , display will be shown. pin

- Enter the password. Press **G/N** , **UNIT** and **ZERO**
Display will be shown P1 ref
- Press **TARE** , display will be shown. P 2 cal
- Enter the function by pressing **ZERO** , display will be shown dec
- Press **TARE** continuous until display will be shown. cal
- Enter the function by pressing **ZERO** , display will be shown linear
- Press **TARE** to select for normal calibration Nonlin

Normal Calibration:

Nonlin

- Enter the function by pressing **ZERO** , display will be shown Unload kg
- Make sure there are no loads on the platform and wait few seconds for stable indicator on.
- Press **UNIT** key to select weighing unit kg or lb

- Enter the function by pressing **ZERO** , display will be shown
Currently adjustment 05.000 kg

- If want to change by using the keys **PRINT M+** , **G/N** , **TARE** to select the required setting

- Enter the selected setting by pressing **ZERO** , display will be shown. Load kg

- Load the calibration mass weight on the platform and wait few seconds for display stability.

- After the stable indicator on press **ZERO** , display will be shown. Pass kg

After the calibration the display will start a self test. Remove the load from platform during the test. Display will come to weighing mode automatically.

If display will be shown any error or incorrect value, repeat the procedure again.

Linear Calibration

linear

The linearity deviation caused by the performance of the weighing unit. The digital linearization function can reduce the linearity deviation using weighing points during the zero and capacity. Up to three weighing points can be specified.

- Press **UNIT** key to select weighing unit kg or lb linear
- Enter the function by pressing **ZERO** , display will be shown Load 0 kg
- Make sure there are no loads on the platform and wait few seconds for stable indicator on.
- Enter the function by pressing **ZERO** , display will be shown Load 1kg

- Load the first calibration mass weight on the platform (mass weight should be 1/3 of the max capacity) and wait few seconds for display stability.

- Then press **ZERO** , display will be shown

Load 2kg

- Load the second calibration mass weight on the platform (mass weight should be 2/3 of the max capacity) and wait few seconds for display stability.

- Then press **ZERO** , display will be shown

Load 3 kg

- Load the third calibration mass weight on the platform (mass weight should be 3/3 of the max capacity) and wait few seconds for display stability.

- Then press **ZERO** , display will be shown

Pass kg

After the calibration the display will start a self test. Remove the load from platform during the test. Display will come to weighing mode automatically.

If display will be shown any error or incorrect value, repeat the procedure again.

8. MAINTENANCE

CLEANING

Disconnect the power before cleaning.

Use a cloth with mild suds and light cleaning agents. Make sure that fluid not able to get into the device. Use a clean and soft cloth for rub off.

ERROR CODES

Error Message	Description	Solution
-----	Maximum load exceeded	Unload or reduce weight
Err 4	Zero setting error	Zero setting range exceeded due to switching on.(4%max) Make sure platform empty.
Err 6	A/D value out of the range	Make sure platform empty and check the pan is installed proper. Check the load cell connectors.

TROUBLE SHOOTING

No Display:

- Mains power is turned off or power supply not plugged proper.
- Power supply faulty.
- Internal Battery is not charged.
- Check On/OFF switch is ok or not.
- Check the PCB power connections and cable.

Display is Blank after the self test / Err stuck:

- Unstable weight.
- Check the platform is installed correctly.
- Try again to turning on.
- Check the load cell is not touching any where.
- Load cell is damaged. Check the load cell connections and all.

OL or(-----) appear the display:

- Maximum capacity exceeded.
- Power supply faulty. Check all power cables and connectors.
- Calibrate again with correct calibration weights.
- Check load cell connections.
- Load cell damaged.

(-----) or Lo:

- Weight is below permissible limit.
- Check the pan installed correctly.
- Calibrate again with correct calibration weights.
- Power Supply faulty. Check all power cables and connectors.
- Load cell damaged. Check load cell connections and connectors.
- Try to turn on again.

Unstable display:

- Check the pan is seated proper and touching some where
- Check any vibrations, noises, sudden temperature changes
- Check power supply.
- Check battery and adaptor, connect to plug for charging.
- Check the load weight is seated properly.
- Check the load cell connections and connectors.

Incorrect value:

- Calibration error.
- Calibrate again with exact calibration mass weights.
- Check item if it is on the platter properly and avoid touching the surface.
- Check power supply and battery.
- Check load cell connections and connectors

Cannot use full scale capacity:

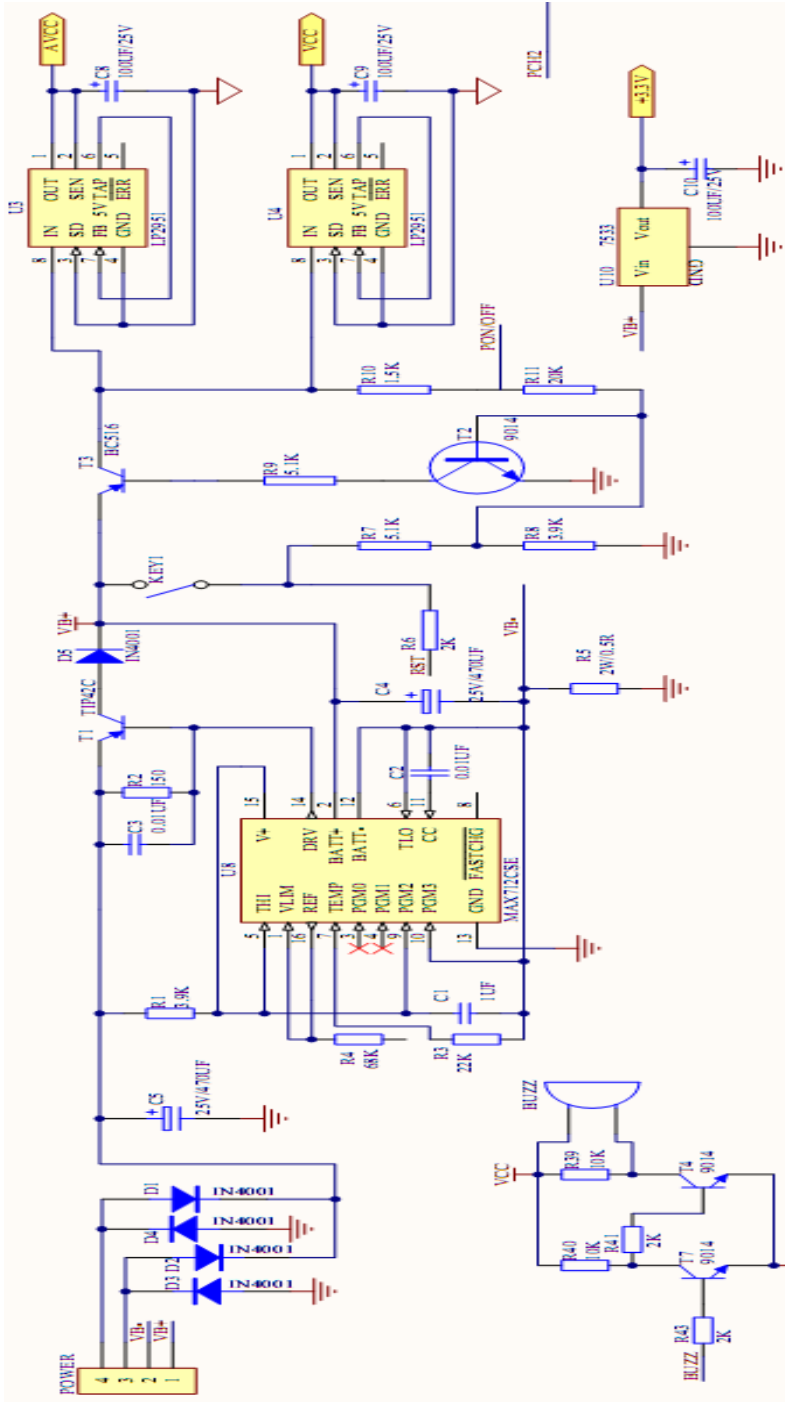
- Before weighing make sure zero indication is showing and scale is empty.
- Check the weighing mode.
- Check the load cell if it is fitting properly and avoid to touch housing or hitting scale.
- Calibrate again with exact calibration mass weights.
- Load cell damaged. Check load cell connections and connectors.
- Main Board problem.

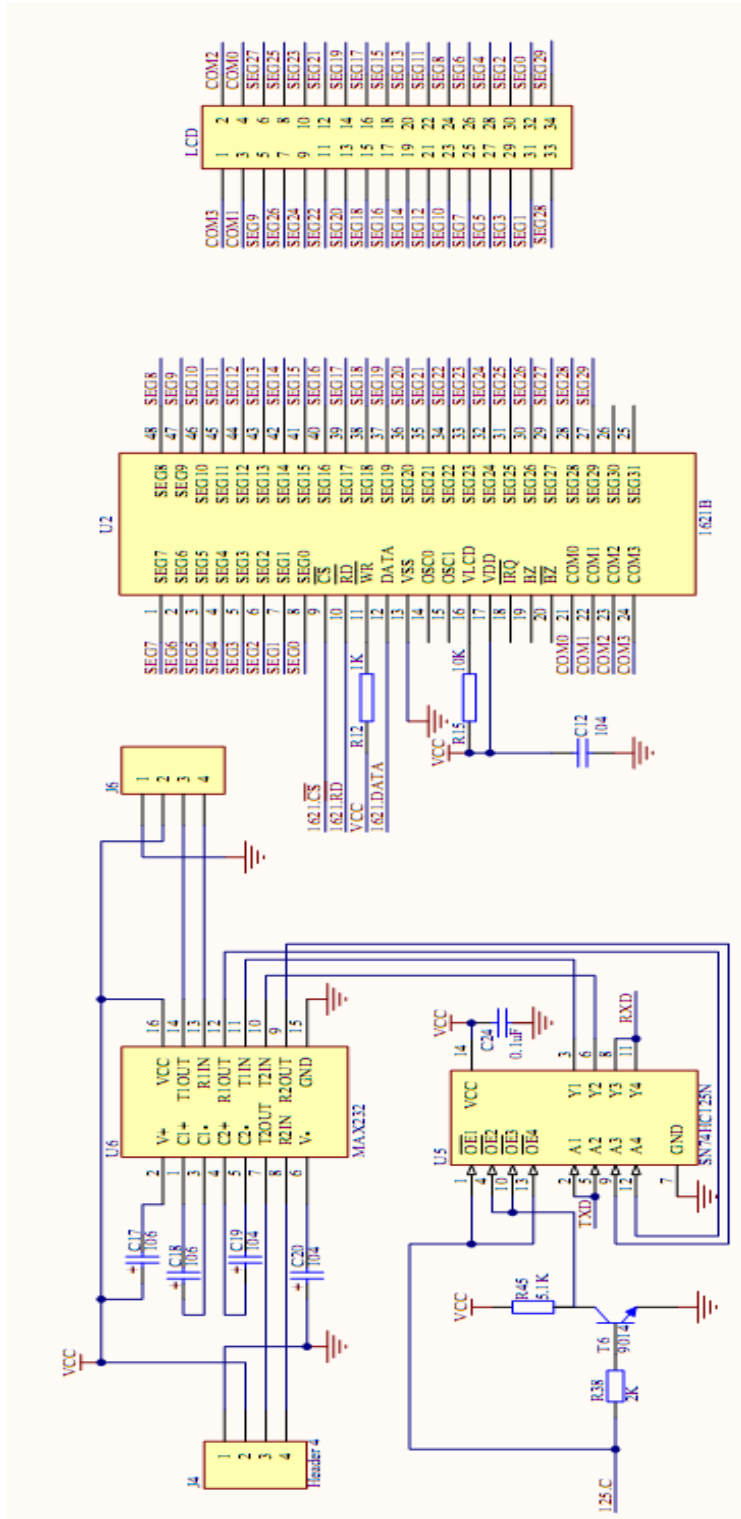
Battery not charging:

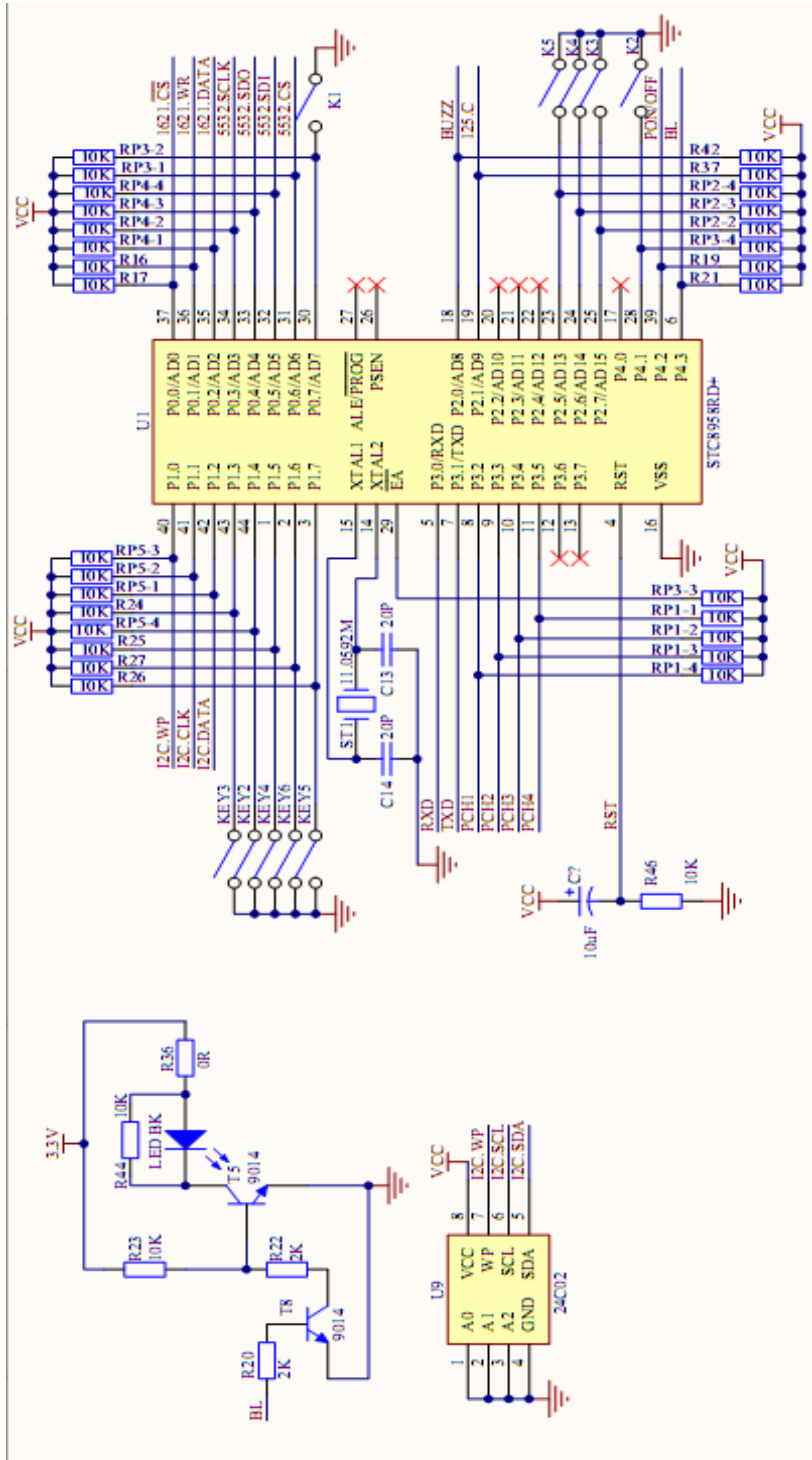
- Mains voltage problem. Check the power supply voltage and adaptor voltage.
- Charging circuit failure.
- Battery failure. Check the battery connections

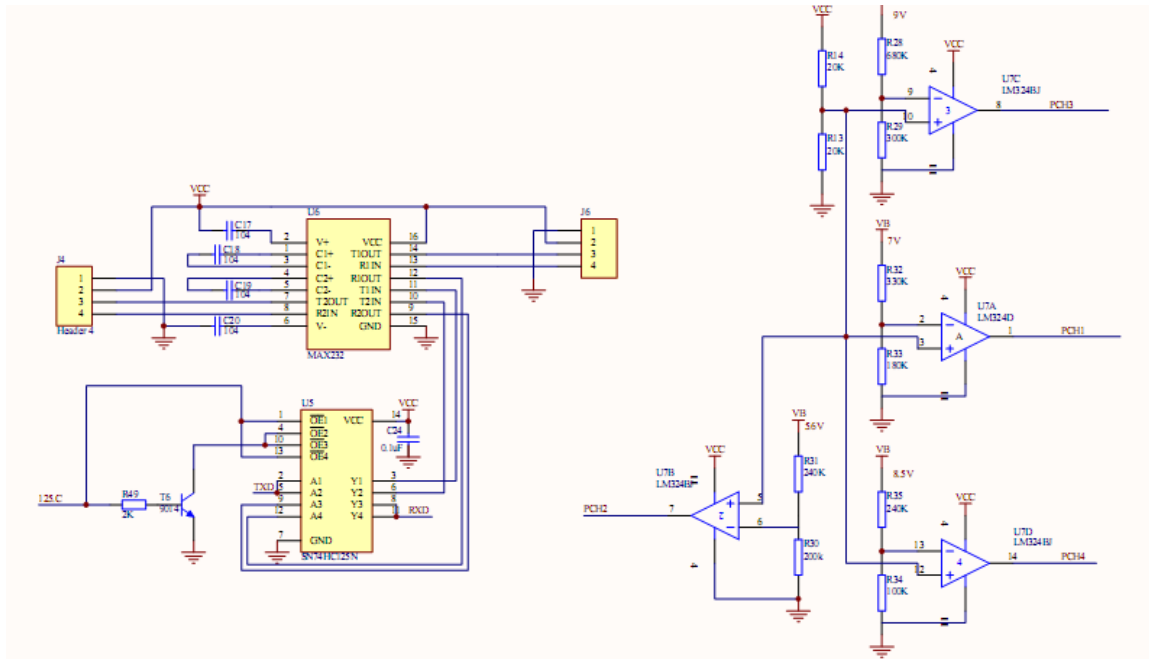
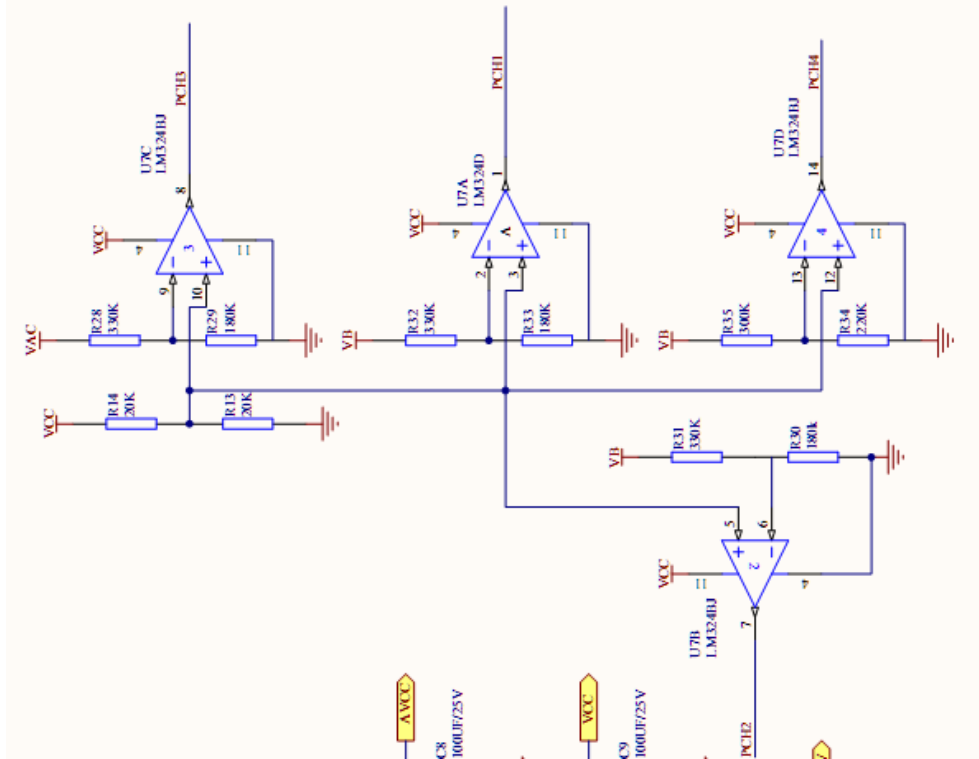
9. CIRCUIT DIAGRAM

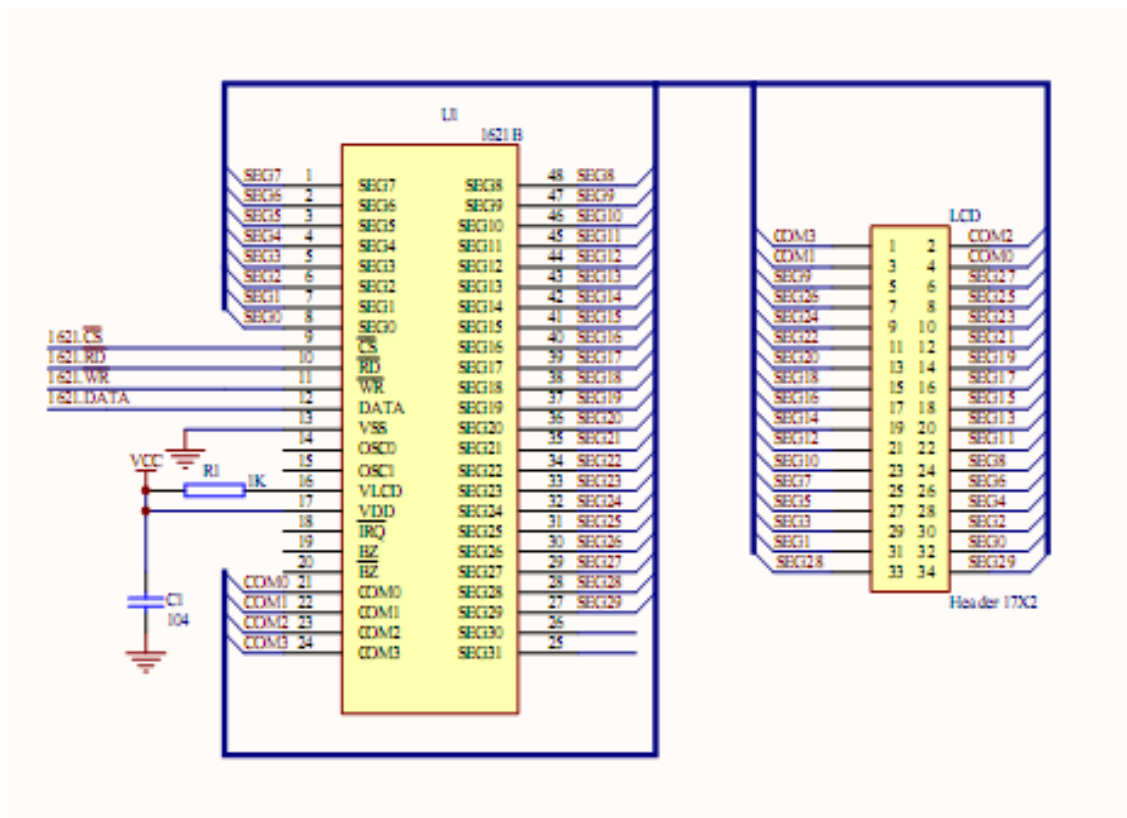
Indicator Circuit Diagram











Quick Set Up

Load cell Connector (5 pin connector)		RS-232 output		RS-232 Data specifications
EX +	Pin 5	TXD	Pin 3	8 data bits (cannot be changed)
EX -	Pin 4	RXD	Pin 2	No Parity (cannot be changed)
Sig +	Pin 1	GRD	Pin 5	Baud rate adjustable 600 to 9600
Sig -	Pin 2	RS-232 is the 9 pin connector.		

Ticket printers, set printer parameter **F4 Prt** to **P Prt** select baud rate and printing format.

Remote Displays, set printer parameter **F4 Prt** to **SE irE** select baud rate.

Set Up:

Press **UNIT** and **PRINT/M+** button at the same time when you are in weighing mode.

Press **TARE** until display shows **ProG**

Press **ZERO** key and press **G/N; UNIT; ZERO** to enter into programming.

Press **TARE** to toggle between steps.

P 2 CAL is shown

Press **ZERO** select **DECi** Press **ZERO** again then press **TARE** to move decimal point, press **ZERO** to save desired decimal point.

Press **TARE** to advance to **inC** division press **ZERO** to enter use **TARE** key to select the desired increments 1;2;5;10;20;50 press **ZERO** to enter (save) desired increment.

Press **TARE** to advance to **CAP**

Press **ZERO** to enter full scale capacity using **G/N** button (toggle between digits), using the **TARE** button (increase the numbers 0-9) after selecting the full scale capacity press **ZERO** to save it.

Quick Calibration

Calibration:

Press **UNIT** and **PRINT/M+** button at the same time when you are in weighing mode.

Press **TARE** until display shows **ProG**

Press **ZERO** key and press **G/N; UNIT; ZERO** to enter into programming.

Press **TARE** until display shows **P 2 CAL** then press **ZERO**

Press **TARE** until you see **CAL** on the display.

Press **ZERO** to select **nonL in** (not linear calibration, for simple zero and span calibration)

Press **ZERO** display will show **Unload** (at this time you can also choose to calibrate in LB or KG by pressing the **UNIT** button)

Make sure nothing is on the scale then press **ZERO**

Next display will show full scale capacity, if you don't have that much test weight toggle between the digits using the **G/N** button (toggle between digits), using the **Tare** button (increase the numbers 0-9) to enter your actual weight that you will use to calibrate, Then press **ZERO** display will show **LoAd** (LB or KG you can still select the calibration unit by using the **UNIT** button) load test weight on platform and press **ZERO**, display will show **PASS** and automatically restart the indicator.

The product range can be summarized as follows:

- Counting scales for general industrial and warehouse applications.
- Digital weighing/check-weighing scales.
- High performance platform scales with extensive software facilities including parts counting, percent weighing etc.
- Digital electronic scales for medical use.
- Retail price computing scales.
- Floor scales.
- Truck scale.
- Crane scales.
- Weighing indicator for platform scales, floor scales and truck scales.
- Hand push and pull gauge.
- Customize auto weighing systems.

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All information contained within this publication was to the best of our knowledge timely, complete and accurate when issued. However, we are not responsible for misimpressions which may result form the reading of this material.

Quick Start TRWS indicator

Load cell Connector (5 pin connector)		RS-232 output		RS-232 Data specifications
EX +	Pin 5	TXD	Pin 3	8 data bits (cannot be changed)
EX -	Pin 4	RXD	Pin 2	No Parity (cannot be changed)
Sig +	Pin 1	GRD	Pin 5	Baud rate adjustable 600 to 9600
Sig -	Pin 2	RS-232 is the 9 pin connector.		

Ticket printers, set printer parameter **F4 Prt** to **P Prt** select baud rate and printing format.

Remote Displays, set printer parameter **F4 Prt** to **SE irE** select baud rate.

Set Up:

Press **UNIT** and **PRINT/M+** button at the same time when you are in weighing mode.

Press **TARE** until display shows **ProG**

Press **ZERO** key and press **G/N**; **UNIT**; **ZERO** to enter into programming.

Press **TARE** to toggle between steps.

P 2 CAL is Shown

Press **ZERO** select **DECi** Press **ZERO** again then press **TARE** to move decimal point, press **ZERO** to save desired decimal point.

Press **TARE** to advance to **inC** division press **ZERO** to enter use **TARE** key to select the desired increments 1;2;5;10;20;50 press **ZERO** to enter (save) desired increment.

Press **TARE** to advance to **CAP**

Press **ZERO** enter full scale capacity using **G/N** button (toggle between digits), using the **TARE** button (increase the numbers 0-9) after selecting the fulls scale capacity press **ZERO** to save it.

Calibration:

Press **UNIT** and **PRINT/M+** button at the same time when you are in weighing mode.

Press **TARE** until display shows **ProG**

Press **ZERO** key and press **G/N**; **UNIT**; **ZERO** to enter into programming.

Press **TARE** until display shows **P 2 CAL** then press **ZERO**

Press **TARE** until you see **CAL** on the display.

Press **ZERO** to select **nonL in** (not linear calibration, for simple zero and span calibration)

Press **ZERO** display will show **Unload** (at this time you can also choose to calibrate in LB or KG by pressing the **UNIT** button)

Make sure nothing is on the scale then press **ZERO**

Next display will show full scale capacity, if you don't have that much test weight toggle between the digits using the **G/N** button (toggle between digits), using the **Tare** button (increase the numbers 0-9) to enter your actual weight that you will use to calibrate, Then press **ZERO** display will show **LoAd** (LB or KG you can still select the calibration unit by using the **UNIT** button) load test weight on platform and press **ZERO**, display will show **PASS** and automatically restart the indicator.